IC Memorandum 10-22

To: All Insurance Coordinators

From: Department of Employee Insurance

Re: Spring Insurance Coordinator Training – Available Online

Date: June 4, 2010

We are pleased to announce spring training conducted in April and May is now available online. If you were unable to attend the training, we encourage you to view the webcast via the KY TRAIN website https://ky.train.org.

The first step is to register as a KY TRAIN participant (if you aren't a participant already). Attached you will find a "How to Register (Coordinator Training)" document that will walk you through the registration process and the steps to launch the course. Beginning next week, this document will also be available on the KEHP website under 2010 Plan Year, Insurance Coordinator, Training & Information. You will need the latest version of JAVA; if you need assistance with this, please contact your IT Help Desk. This is the same program used in October 2009 for the online HIPAA training. After you are registered and logged in, you will need to enter the Course ID (located on the right side of the screen).

The all day presentation has been divided into five segments. The segments may be viewed in any order. The Course ID for each segment is listed below.

Part 1 Course ID 1022508 Slides 1-42 of the PowerPoint Presentation Agenda, Contact Information, Acronyms, Administrative Overview, Plan Options, 2010 Enhancements, 2010 Changes, Eligibility, ESRD, Pre/Post Tax, Dependent Audit, Levels of Coverage and Cross Reference

Part 2 Course ID 1022514 Slides 43-97 of the PowerPoint Presentation Enrollment, Update Form, QE's, FMLA, LWOP, Military Leave, Death, Dependents, KCHIP, Cross Reference, Supporting Documentation and Reminders

Part 3 Course ID 1022516 Slides 97-139 of the PowerPoint Presentation Terminations, Billing, COBRA, Appeals, Smoking Status, Disclosure Form, IC/AIC Update Form, KEHP Online, Myhumana, ESI Online and News & Notes

Part 4 Course ID 1022517 Wellness and Express Scripts

Part 5 Course ID 1022525 Flexible Spending Account

If you have any questions about this process, please feel free to contact Margaret Hensley at Margaret.Hensley@ky.gov.



Commonwealth of Kentucky Personnel Cabinet Department of Employee Insurance 2nd Floor, State Office Building 501 High Street Frankfort, Kentucky 40601

Web Site: http://kehp.ky.gov Wellness Hotline: 877-KEHP-WELL

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